



Ticket on Departure explained

A Ticket on Departure (TOD) is the quickest and most convenient method of collecting your tickets.

Once booked, your tickets are available for collection at any time from the day you make your reservation, up to the time of travel. Meaning you don't have to worry about receiving tickets in the post, or losing the tickets before you leave home.

All you need is your booking reference and the name of the lead passenger.

This guide is designed to help you use the simple self-service ticket machines that you will find at many French stations.



1. Language selection

Using the touch screen firmly press the British flag in the upper right corner.



2. Main menu

Select the third box down, 'File and Electronic ticket collection'.



3. Ticket on Departure collection menu

Select the third box down on the left-hand side "Collection with a file reference number".



4. Booking reference

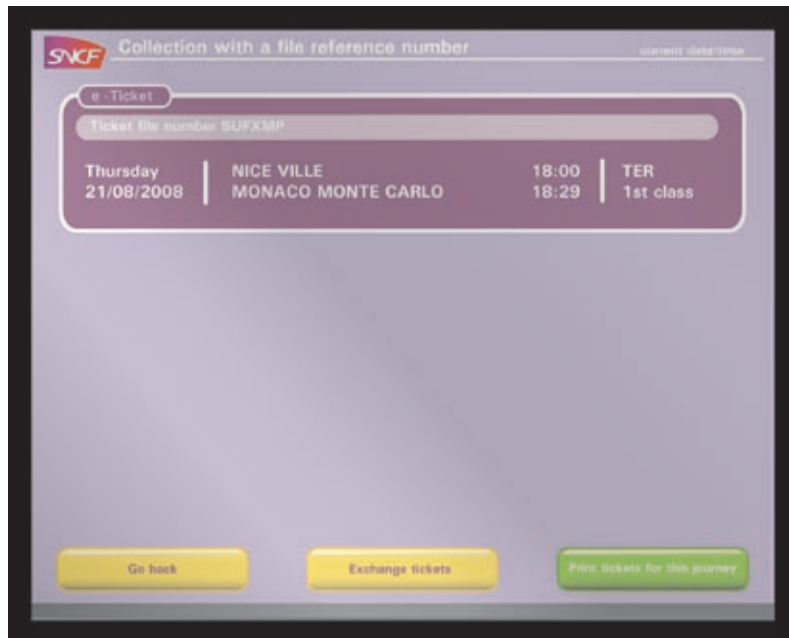
Enter the 6 letter reference you received with your confirmation over email or telephone. This reference is sometimes referred to as a “PNR” or a “TOD” reference. In France it may be referred to as a “reference dossier de voyage.”



5. Passenger name

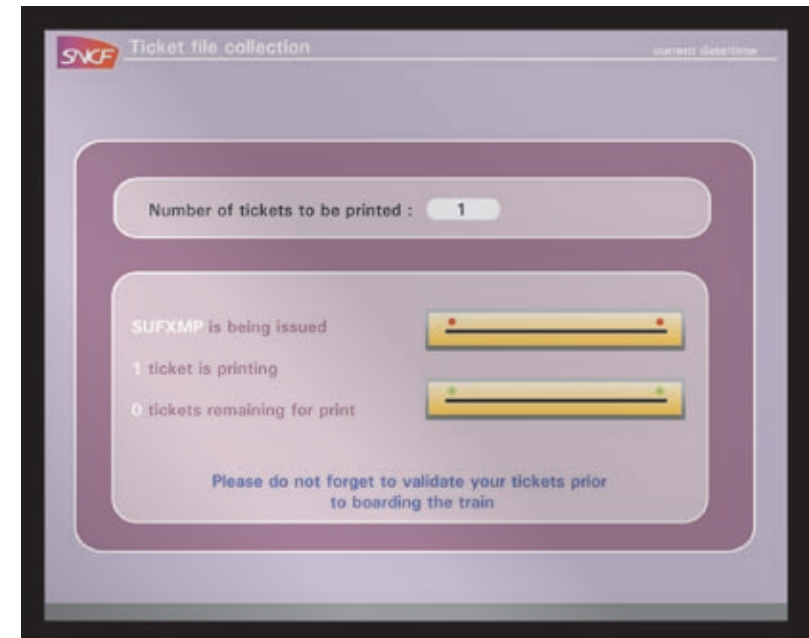
Use the keyboard to input the passenger(s) name as printed on your confirmation documents.

If you encounter problems at this stage the passenger name may have been incorrectly entered at the time of booking. This can be resolved by proceeding to the nearest SNCF ticket or information desk.



6. Print

Your booking reference may include several journeys. Select the applicable journey from the list and press “Print tickets for this journey.”



7. Collection

Your tickets will now print and dispense from one of the slots at the front of the machine. Remember to wait and collect all of the tickets as there may be a delay as each set print. Finally, you must validate your ticket before boarding, using the yellow “compost” or “automat” machines, situated at the entrance to the platform area or on the platform itself.

Enjoy your journey!